



## **Patient Rights & Responsibilities Health, Wellness and Counseling Services Center Policy**

1. The Health, Wellness and Counseling Services Center supports the patients' shared responsibility in the care giving process through the identification of rights and responsibilities of the patient.
2. Patients have these rights without regard to sex, economic status, educational background, race, ethnicity, color, age, religion, ancestry, national origin, sexual orientation, gender identity or expression, marital status, disability, or source of payment for care.

### **Patient Rights**

1. Patients are treated with respect, consideration and dignity;
2. Patients have the right, whenever possible, to select their own provider;
3. Patients are provided appropriate privacy;
4. Patient disclosures and records are treated confidentially, and patients are given the opportunity to approve or refuse their release, except when release is required by law; and
5. Patients are provided, to the degree known, complete information concerning their diagnosis, evaluation, treatment and prognosis, discuss treatments or to ask for a second opinion, or an alternative course of treatment, and the risks involved in the medical consequences of such actions;
8. Patients have the right to access personal medical records;
10. Patients have the right to receive an explanation of any service charges incurred;
11. Patients have the right to information about the qualifications and credentials of their clinician; and
12. Patients have the right to confidentially comment on their care and receive a response, if requested.

3. Patients have the responsibility to ensure a provider understands the patient's needs and preferences;
4. Patients have the responsibility to consider the information they are given about their condition and treatment options;
5. After agreeing to a course of treatment, patients have the responsibility to follow the prescribed instructions, including completing medication and returning for follow-up appointments;
6. Patients have the responsibility to be cost conscious, to use the Health Clinic's services, and to pay bills to the Health Clinic promptly.